IT Technician Intern (ERASMUS+)

As the world's largest aerospace company and leading manufacturer of commercial jetliners and defense, space and security systems, with its main IT representative office for ERIT located in Rome, Italy. We provide our interns with an opportunity to gain a first hands-on insight into aerospace industry, the opportunity to grow and learn, and to gain experience of what it means to work in IT for a multinational company.

We are looking for someone with a background in IT and that is passionate in application of such in working environments! Can you find yourself in this description? Then this presents you an amazing opportunity to become a part of our IT Operations ERIT (Europe, Russia, Israel & Turkey) team and to work closely with our main business partners and key stakeholders (process managers, owners, requestors, etc.) on various and different activities.

Here is a little taste of what you will do:

- Perform incident resolution or, when needed, escalation to the appropriate group.
- Interact with regional Support Coordinators and Service Fulfillment Analysts to track and prioritize incidents and tasks in the ticket queues.
- Execute software installation and deployment to computing systems.
- Execute asset change tasks and reflect such changes in appropriate databases.
- Provide IT consultation to the end user.
- Distribute new user IT starter package and provide initial user IT orientation.
- Ensure security and policy compliance while performing technical tasks.
- Contribute updates to technical documentation, procedures and process definitions.

What we ask from our candidates:

- Fluency in English and another EU language. Can you speak a bit of Italian? That’s even better!
- Proficiency in speaking and writing in IT language.
- Basic knowledge of Office Suite/OneNote.
- Good sense of humor and the ability to work in a fast-paced environment.
- Strong analytical skills.
- Can do attitude and the ability to solve problems in new and innovative ways.

Extra benefits:

- Day off on your birthday!
- Tips on where to have the best pizza!
- A lot of caffeine for free!
- No boring meetings!
- Lunch vouchers of 7 Euros per day.

If interested please apply at https://erasmusintern.org/traineeship/it-technician-intern-rome-erasmus-plus