SAP IS HIRING A WORKING STUDENT: GLOBAL CUSTOMER EXPERIENCE OFFICE - GLOBAL SURVEY MANAGEMENT JOB FOR TEMPORARY 6 MONTHS.

Date : 07/05/2018

Function : Commercial - Sales (Sales)
Type of contract : Temporary
Localisation : Walldorf/St. Leon-Rot 69190, DE
Contract duration : 6 months
Level of studies : None
Years of experience : 
Company description :
SAP is the world leader in enterprise applications in terms of software and software-related service revenue. Based on market capitalization, we are the world’s third largest independent software manufacturer. Browse company facts and information below.

Job description :
Requisition ID: 180804
Work Area: Sales Operations
Location: Walldorf/St. Leon-Rot
Expected Travel: 0 - 10%
Career Status: Student
Employment Type: Limited Part Time
COMPANY DESCRIPTION
SAP started in 1972 as a team of five colleagues with a desire to do something new. Together, they changed enterprise software and reinvented how business was done. Today, as a market leader in enterprise application software, we remain true to our roots. That’s why we engineer solutions to fuel innovation, foster equality and spread opportunity for our employees and customers across borders and cultures.
SAP values the entrepreneurial spirit, fostering creativity and building lasting relationships with our employees. We know that a diverse and inclusive workforce keeps us competitive and provides opportunities for all. We believe that together we can transform industries, grow economics, lift up societies and sustain our environment. Because it’s the best-run businesses that make the world run better and improve people’s lives.

PURPOSE AND OBJECTIVES:
SAP’s Customer Experience Insights (CXI) organization focuses on helping business units understand customer and partner requirements, what they expect from us, and how satisfied they are with what we deliver by collecting and applying in-depth knowledge in an integrated and structured manner. The Global Survey Management Unit manages the global customer and partner satisfaction and loyalty survey process. With Customer Success being one of SAP’s strategic goals, alignment of stakeholder needs in all lines of business is essential to the acceptance and success of the GCE program. The program will evolve to remain aligned with SAP’s Customer Success Objectives.

EXPECTATIONS AND TASKS:
Being part of the GCE Walldorf team, you will play an active role in the Global Survey Management Team including many challenging tasks. Your primary responsibilities will be the following:

Proactively monitor and manage the SAP Listens inbox including regional alignment and survey participant management during the Direct Customer & Partner Relationship Surveys
Assist the global team with administrative tasks to support smooth survey executions
Handling of our third-party survey portal (e.g. user authorizations, user support)
Support survey related SAP IT projects
Carry out special projects as assigned

EDUCATION AND QUALIFICATIONS/SKILLS AND COMPETENCIES:

Student at a university or a university of applied sciences
Preferred field(s) of study: business administration, business information technology, communications,
marketing or related courses of study
Proficiency in Microsoft Office (Outlook, Excel & PowerPoint)
Fluency in English and German - additional languages would be a plus
Ability to work in a virtual and international environment with strong intercultural proficiency
High degree of motivation, and the ability to work independently

Your set of application documents should contain a cover letter, a resume in table form, school leaving certificates, certificate of enrollment, current university transcript of records, copies of any academic degrees already earned, and if available, references from former employers (including internships). Please describe as well your experience and skills in foreign languages and computer programs / programming languages.
#Workingstudent #Werkstudent #Germany #Deutschland #Student

WHAT YOU GET FROM US
Success is what you make it. At SAP, we help you make it your own.
A career at SAP can open many doors for you. If you’re searching for a company that’s dedicated to your ideas and individual growth, recognizes you for your unique contributions, fills you with a strong sense of purpose, and provides a fun, flexible and inclusive work environment – apply now.

SAP’S DIVERSITY COMMITMENT
To harness the power of innovation, SAP invests in the development of its diverse employees. We aspire to leverage the qualities and appreciate the unique competencies that each person brings to the company.
SAP is committed to the principles of Equal Employment Opportunity and to providing reasonable accommodations to applicants with physical and/or mental disabilities. If you are in need of accommodation or special assistance to navigate our website or to complete your application, please send an e-mail with your request to Recruiting Operations Team (Americas: Careers@sap.com).
Successful candidates might be required to undergo a background verification with an external vendor.

Additional Locations:

Required profile :
* Student at a university or a university of applied sciences
* Preferred field(s) of study: business administration, business information technology, communications, marketing or related courses of study
* Proficiency in Microsoft Office (Outlook, Excel & PowerPoint)
* Fluency in English and German - additional languages would be a plus
* Ability to work in a virtual and international environment with strong intercultural proficiency
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To apply: https://apply.multiposting.fr/jobs/12102/25217161