Our client is a leading and multi awarded financial services company specialized in delivering technology solutions for trading.

**PRIMARY RESPONSIBILITIES**

After a training period, you will mainly:
- Provide clients with high quality support via telephone and the internet
- Open accounts, check trades, solve queries, proceed with margin and risk control
- Relationship management for existing clients, visits to the clients, participation to road shows and webinars

**YOUR PROFILE**

- Fluency in German and English is mandatory
- A good level of French and/or Dutch will be considered an advantage
- A higher degree (minimum Bac + 3)
- Interest for and understanding of the financial sector, stock markets as well as funds
- A first experience in a client servicing role is considered as an asset
- Good Microsoft office Excell skills
- Motivated and eager to learn
- Excellent verbal and written communication
- Stress resistant
- Willingness to work flexible hours according to market needs (5 days per month late shift 13.00-22.00)

Only candidates who are EU nationals or currently hold a valid Luxembourg work permit can be considered for this position